

# UNI-JET hardware system

10-years' guarantee



## 10-years' guarantee for the UNI-JET Tilt&Turn hardware range

In addition to the statutory rights in accordance with general sales, supply & payment conditions, GRETSCH-UNITAS GmbH Baubeschläge, Johann-Maus-Strasse 3, D-71254, Ditzingen, Germany are pleased to extend an additional guarantee of 10 (TEN) years on all load-bearing parts (with the exception of electronic components) supplied within the scope of the GU JET/UNI-JET hardware programme.

### Guarantee promise

GRETSCH-UNITAS GmbH Baubeschläge guarantee all load-bearing parts against breakage for a **period of 10 years** from the date of supply in accordance with German Civil Code reference 477 BGB. It is a strict condition of this guarantee that all points listed below are adhered to.

### The performance of the guarantee is specified as follows:

In the event of any material breakage, a replacement will be delivered free of charge. Should any parts be discontinued, then an alternative part of equal specification will be delivered. Any such parts claimed under the terms of this guarantee will be delivered to the delivery address of the original sales invoice.

### Terms of Guarantee

The guarantee is deemed valid only on condition that the hardware has been mounted and operated correctly and in full accordance with the manufacturer's guidelines and that the following maintenance works have been carried out at least once a year:

- Function check & lubrication of all moving parts and locking points. Only cleaning agents that cannot affect the corrosion protection can be used.
- The surface is subject to guarantee only if it has not been affected by aggressive substances from the frame material, any paint finish or the environment.
- All size and weight limits as per the installation instructions must be observed. All security parts must be checked for tight fixing and wear regularly. If necessary, fixing screws must be re-tightened or replaced. Adjustment, parts replacement and hinging/unhinging of opening sashes are to be carried out by specialists only.

In the event of any claim, a written notification within the guarantee period and within 6 months of the product failure is required.

This extended guarantee is in addition to, not in place of, our standard terms and conditions of sale.

The terms of this guarantee are limited to the criteria above and do not cover any associated damages, assembly/disassembly costs or consequential loss claims.